

Daniele Vaghela

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WORK HISTORY

Sep 1994 – May 2005

Senior Hotel Consultant
Wexas Travel Club
London

- Responsible for handling worldwide hotel reservations on Galileo and Sabre, as well as dealing with FIT rate bookings.
- Dealing with group bookings, meeting/events bookings, for our corporate clients (UK only).
- Working towards achieving monthly targets by converting enquiries into bookings, while ensuring clients satisfaction and maintaining a high level of service.
- Assisting with new recruits training.

Apr 1993 – Jul 1994

Hotel Consultant
Various recruitment agencies
London

Held various temporary positions, working for a recruitment agency.

Jan 1986 – Dec 1992

Reservations Sales agent (4 years)
Supervisor (3 years)
Holiday Inn Worldwide reservations
London

- Dealing with guest's services, liaising with hotels in UK and abroad.
- Proofread packages and promotions details before going live on the reservation system.
- Preparing weekly and monthly statistics.
- Dealing with Travel Agents commission queries.
- Training new recruits.

EDUCATION

Educated in France

TRAINING AND COURSES

- BA Fares and ticketing
- Galileo Focalpoint (RoomMaster)
- Turbo Sabre
- Telephone selling
- Selling through service
- Dolphin for Windows
- Swift (hotels)

SKILLS

- Fluent French
- Full driving licence