

OMNI HOTELS & RESORTS®

Reservation Center

Omni Hotels and Resorts Reservation Center located in Omaha, Nebraska is currently seeking a **Global Distribution Systems Manager**. This position will provide functional and operational leadership to the GDD team, in support of Center Reservation System (CRS), Global Distribution Systems (GDS), and Internet Distribution Systems (ADS); while also ensuring successful implementation of programming updates to ensure maximum revenue connectivity with GDS and ADS.

The Global Distribution Systems Manager will manage the GDD associates and work distribution through counseling, motivations, performance measurement, training, promotion of teamwork and excellent customer service skills; be responsible for business analysis and daily performance of GDD work request including documentation of best practices for CRS, GDS, and ADS to maximize efficiency and revenue potential; coordinate activities supported by all distribution channels for hotel conversions to Omni Hotels' Global Reservation System; coordinate with hotel Director of Revenue Management, Corporate Revenue Management, and Corporate Sales and Marketing to insure efficient deployment of their initiatives throughout all distribution channels; provide supervision for the National Account RFP submissions and insure accurate and timely loading of negotiated rates; conduct testing of applications and systems used by GDD when new enhancements or problem resolution occurs; provide rate loading expertise for GRS, GDS and 3rd party Internet rates; responsible for GDD system and software analysis for current and future needs.

Job Requirements:

- Minimum of 2-3 years prior experience with maintenance of databases in CRS, GDS, and ADS as well as experience concerning connectivity between these different systems.
- Minimum of 2-3 years of supervisory or management experience.
- College degree preferred.
- Prior experience and expert knowledge in bringing on new or acquired hotels as part of a brand and securing representation in multiple distribution channels to include CRS, GDS and ADS.
- Demonstrate experience in planning and organizing data maintenance activities for reservation systems.
- Exceptional technical abilities; literate in CRS database, reservation systems, GDS, ADS, Micros, Opera, Nexus and Windows software such as Word, Excel and Power Point.
- Proven ability to motivate and achieve results through others.
- Excellent oral and written communication and interpersonal skills.
- Ability to analyze and research technical related procedures and problem.
- Ability to work on multiple projects simultaneously.
- Ability to work independently with minimal supervision and have a high degree of self initiative.
- Ability to communicate in English effectively, both verbally and in writing.

Please direct all inquiries and resumes to Corrie Grey, Director of Human Resources at cgrey@omnihotels.com